

LEAD GEN: THE NEXT GENERATION Cassidi Peterson

10 POUND gorilla

Web Development | Internet Marketing | SEO & Adwords | Social Media | Graphic Design







Working World-Wide with DNN Since 2003



MARKETING



Marketing is the process by which a firm profitably translates customer **needs** into **revenue**.





OUTBOUND

Outbound marketing is any type of active marketing strategy that reaches out to prospects.

INBOUND

Inbound marketing is any passive strategy that attracts prospects to you.



Inbound is "being somewhere with the answer when someone is looking for it," while outbound is proactively approaching people who need answers.



1 Way Relationship Responsible for <10% of clicks on the web

Search Spam

Responsible for 90%+ of clicks on the web

2 Way Relationship

SEO & PPC

Opt-In Email Lists

Lower avg cost to acquire a new customer

Supporting/Sponsoring Events

Press & Public Relations

Thought Leadership

Community Building

Influencer Outreach

Blogging

Inbound Marketing

Earning attention organically, without interrupting anyone's path

Authoring Books/Print Media

Billboards & Outdoor Advertising

Throwaway Press Releases

Paid / Rented Email Lists

TV, Radio, and Print Ads

Pop-Ups & Pop-Unders

Contextual Ads

Outbound Sales Calls

Interstitial Pages

Trade Show Booths

Public Speaking

Earned Social Media

Word of Mouth & Viral Marketing

Content Creation & Marketing

Organic App Store Visibility

Powered by talent, & effort

Video Content

Generates making future efforts easier

Diagram Thanks To www.Wordstream.com

Interruption Marketing

Higher avg cost

to acquire a

new customer

Interrupting someone's flow of activity in order to get attention

Most Social Media Advertising

Forum, Comment, & UGC Spam

Powered by budget & repetition

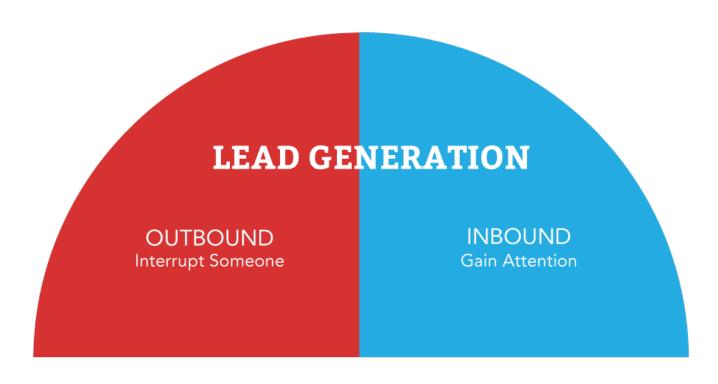
Banner & Display Ads

Paid App Reviews

Video Ads

Costs remain generally static with scale





FINDING LEADS IS...

Only Half The Battle



THE CUSTOMER'S JOURNEY





LEAD GENERATION

OUTBOUND Interrupt Someone INBOUND
Gain Attention

SecureThe Relationship

CUSTOMER ACQUISITION

FULL CIRCLE

Engage the Individual Learn their Preferences Serve Personalized Content



ASSUMPTION



You are spending money on inbound or outbound marketing to get customers to your website.













GOAL







ACTIONS



ENGAGE

a: to hold the attention of b

: to induce to participate



CUSTOMIZE

To make or alter to individual or personal specifications



STEP 1





LANDING PAGE 101





Centralize in the Cloud

Photos, graphics, videos, presentations, logos, sales materials, documents and more. No hardware to buy or software to install. Enjoy digital asset management in the cloud. Work anytime, anywhere.

Find Creative Files Fast

Search by file type, within documents, use filters or customizable metadata fields. WebDAM is designed to guickly search across millions of files and terabytes of data. Time sensitive projects? No problem.

Security You Can Trust

Enjoy role-based permissions, SSL encryption, redundant storage and more. Enterprise-level security is our top priority. Ensure brand protection and control with WebDAM.











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hardware to buy or software to install. Enjoy digital asset management in the cloud. Work anytime, anywhere.

WebDAM is designed to quickly search across millions of files and terabytes of data. Time sensitive projects? No problem. our top priority. Ensure brand protection and control with WebDAM.



Manage Your Brand

Have a consistent brand around the world with a branded look-and-feel. Invite customers, media and partners to use your DAM. Control how and when they use your brand assets.



Distribute Files Quickly

Easily share and distribute assets to your channels, teams and stakeholders. Fulfill requests with one click. No more FTP or emailing large files.



Streamline Collaboration

Work fast and easy. Enjoy real-time alerts, notifications, commenting, Lightboxes for projects, batch conversion and more. WebDAM increases team productivity.



3rd Party Validation



















"WebDAM meets our needs perfectly. For file sharing, we have found that organization and security are simple to manage." -New Balance





"Our visual team creates a lot of graphics. With WebDAM, we now have a central repository for managing, accessing, and controlling our assets." -Symantec



"Ease-of-use and flexibility is a reason to buy WebDAM. If you need a DAM, get this one." -Cal State L.A.







COPY 101 Know Your Audience







Nutrition and fitness programs that focus

on disease risk management and overall









Wanting More

Food training and menu planning with an

Nutrition programs for both recreational

COPY 102 The Golden Pyramid



People don't like to read when on the web. Engage them in the reading process.

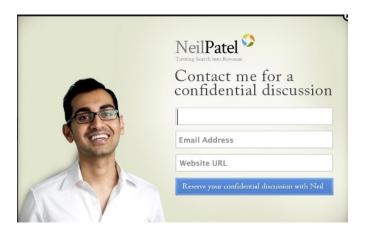


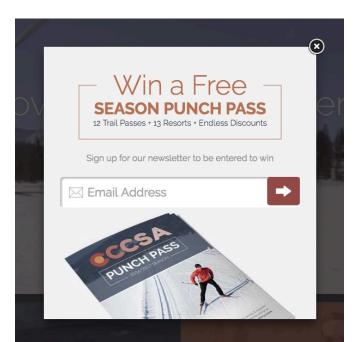
STEP 2





Incentive Pop-Up







In General

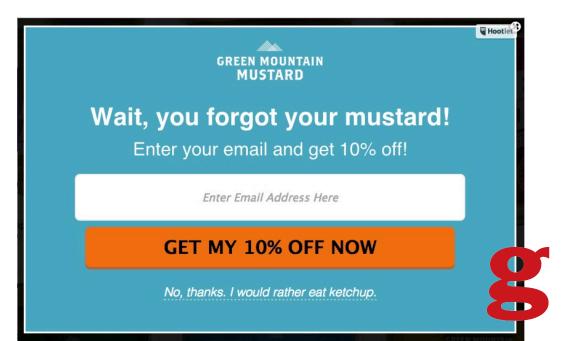
- Allows for Remarketing
- Preference Tracking for Dynamic Content

Entrance Pop-up

- Consider Time Delay
- Immediate Email Collection Tracks More Data

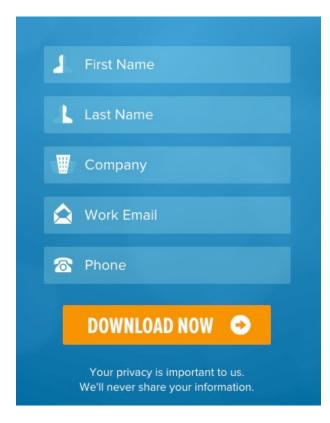
Exit Pop-up

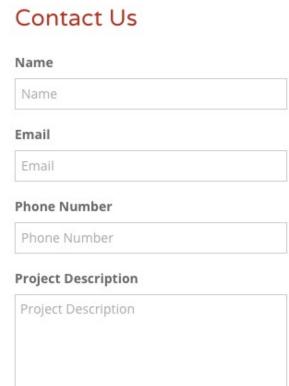
Target Content Based on Activity



FormsLive Chat, Whitepapers & Forms

CHAT WITH US	
First Name*:	
Last Name*:	
Email Address*:	
Company Name:	
Phone Number:	
REQUEST CHAT	











Content Personalization



A strategy that relies on visitor data to deliver relevant content based on audience interests and motivations.



Interests

Asked for, learned or sourced from social profiles

Location

Deliver specific content or messages based on geographic region

Behavior

Track behavior on your website to serve up same or similar content

Referral

Deliver specific content based on the source referral



3a. ON-SITE Customization



BrightInfo.com

Real Time Personalized Content



BrightInfo.com Real Time Personalized Content



Recommended Requirements

- Over 5,000 Visitors Per Month
- 30 Pieces of Content



Overlay Widgets

Unobtrusive and strategic, appear during the natural browsing flow to solicit pointed engagement from visitors; scroll, entrance, exit and more.

In-Page Widgets

Seamlessly integrated into your website's interface, visible to visitors at all time.

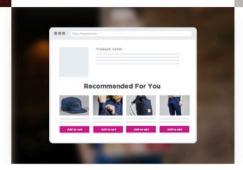


Personalized Shopping Experience

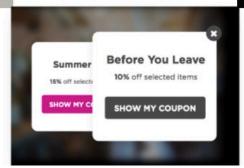
Facebook Ads



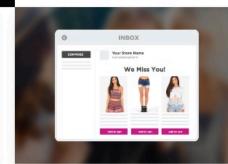
Product Recommendations



Behavioral Pop-ups



Personalized Emails







7x

average return on investment





10-30%

average increase in revenue



Pay for Performance

3% of sales initiated by Nosto via direct click-through

Or Flat Fee Based on Revenue

If 15% of sales are through Nosto this is a better option



Product Recommendations



LAST VIEWED ITEMS



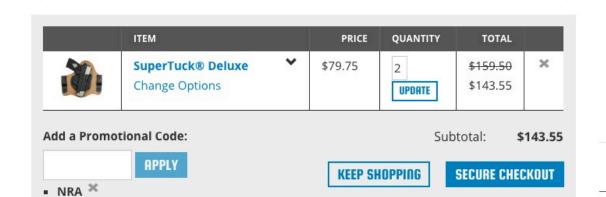
SUPERTUCK® DELUXE

STARTING AT \$69.75

SHOPPING CART

2 ITEMS IN CART

Coupon 'NRA' cannot be combined with other promotions





BUILD YOUR OWN PACK -SAVE 15%

STARTING AT \$0.00



Recommended Products



Where to Use Widgets

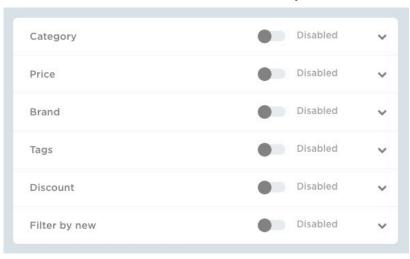
- Throughout Website
- Search Page
- Invoice & Shipping Emails
- Mailchimp Templates
- Abandon Cart Emails



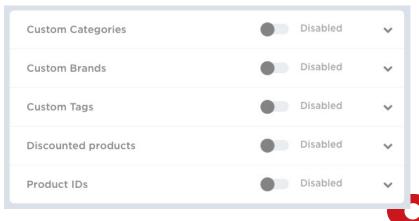
Product Recommendation Types

- Browsing History
- Landing Page Recommendations
- Personalized Recommendations
- Best Sellers
- Browsing History Related

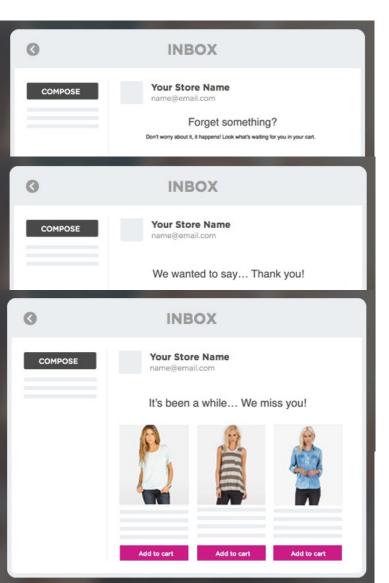
Include Products By



Exclude Products By



Personalized Emails



Abandon Cart

Triggered when a customer abandon's their cart. Set the delay time. Often a series of 3 emails with increasing time sensitive incentives have the most success. 1 hour, 1 day & 3 days.

Order Follow Up

Triggered when a customer purchases something. This is an upselling opportunity to show *customers also bought* or *you also viewed* products. Consider offering an incentive, possible time sensitive.

We Miss You

Triggered to reengage an inactive customer/visitor. Showing them personalized recommendations with an incentive to purchase or visit again.

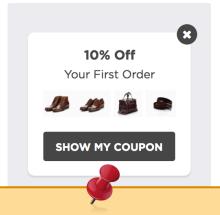


Facebook Ads, Pop-Ups & Coupons





- Demographics
- Look-A-Like Audiences
- Retarget Site Visitors
- Retarget Abandon Cart Visitors
- Retarget People Who Purchased



Pop-Ups to...

- Welcome New Customers
- Boost Season Sales
- Maximize Sales from Ad Campaign
- Convert Abandoning Visitors
- Create Email to Save Cart





Coupons

- Coupon Pools
- Specific Coupons
- Use in Emails
- Use in Pop-Ups



3b. OFF-SITE Customization



Automation Software

Custom Workflows

Traffic Source

Select your traffic source: website, social media, adwords, etc

Create A Goal

Visit a web page, fill out a form, download a whitepaper, sign up for a newsletter, etc

Build a Workflow

Create a customized series of actions to personalize your visitors experience





Small Business





Uses for Automation

Ideas...



- Email Campaigns (Marketing)
- Customized Ads via Lists & Segments
- Mobile In-App and Push Notifications
- Sales Funnels
- Customized Chat or Phone Conversations



Emails

Automation Ideas...



ACTION

- Customer Visits X Page
- Customer Downloads X Whitepaper or Reads X Blog Post
- Customer Fills Out Form Expressing Interest in X

AUTOMATION

- Email Series Focusing on Content About X
 - How To's, Articles, Whitepapers
 - Promotional Offer on X
 - Secondary Mentions About Y & Z



Emails

Best Practices



- Strategize your campaign objectives
- Maintain your brand
- Align email content with content on landing page
- The old adage... 7 touch points to remember your brand
 - = Regular & consistent emails
- Send out a variety of email types
- A/B Test send day, duration between emails, content, subject
- Keep emails dynamic by using your workflows
 - If customer does X, then send Y
 - If customer does not do X, then send Z
- Personalize emails with names and personal facts
 - Company name
 - Birthday
 - Working relationship anniversary
 - Holiday



Remarketing Google & YouTube



WHAT

Create remarketing audiences segmented by location, interests, behavior and/or referral in Google Adwords to customize ad delivery for the Google network and YouTube.

HOW

- Install Adwords Tag on your website or in Google Tag manager
- Create remarketing audience in Adwords control panel
 - Shared Library > Audiences > + Remarketing List
- Create target in Adwords ad campaign
 - Click on ad campaign
 - Click Audiences tab
 - Click + Targeting
 - Select Interests & remarketing



THANKS TO OUR SPONSORS





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